

QATAR ENGINEERING LABORATORIES

Quality Policy

We, at QATAR ENGINEERING LABORATORIES (QEL) is committed to ensure accurate and timely testing, inspection and reporting services and to continuously meet or exceed the stated or implied expectations of our customers to achieve their maximum satisfaction. QEL interacts with customers on day to day basis for feedback information, provide development support and establish Quality checks.

This policy is achieved through,

- ✓ The commitment of the Management and Staff for providing excellent professional and quality services to our customers with the highest possible accuracy and precision.
- ✓ Maintaining accuracy, precision and reliability of testing services by complying with National / International standards and relevant project specifications.
- ✓ Communicating the company's quality statement, objective and documents to all concerned personnel by involving every employee as active participant in the process of continuous review and modification of quality improvement as it relates to all aspects of the company's business.
- ✓ Complying with the requirements of the International Standards ISO 9001:2008 and ISO/IEC 17025:2005 and continuously improving the effectiveness of the management system.
- ✓ Addressing customer feed back to continuously improve our performance and analyzing the root cause of complaints, if any, to prevent recurrence.


Babu Rajan K. G. Managing Director



20th February 2010